# Fall 2020 FAQs

Augusta Tech will be offering in-person, online, and hybrid courses for Fall Semester 2020. In accordance with CDC guidelines, courses will be offered using various formats to ensure the safety of students. Course formats will include online, hybrid with an online component and in-person/web enhanced component. Instructors will conduct the online component of courses through Blackboard. Students enrolled in hybrid, clinical, and lab courses will be notified by their instructor of the dates, times, and locations to report on campus or to the clinical site for instruction.

# **General FAQs**

# Do I need to take Badge Training?

All students taking online courses will need Badge (required online orientation) before Fall semester begins. Go to <a href="https://augustatech.blackboard.com">https://augustatech.blackboard.com</a> and login to Blackboard with your Smart.2 50c e ( or)3 (i).7son/weo tneET0 (on))3 (i)-2 (on))3 (r)3 (b)3 (b).7.1 (e)4 oripge (required online orientation) before Fall semester begins. Go to <a href="https://augustatech.blackboard.com">https://augustatech.blackboard.com</a> and login to Blackboard with your Smart.2 50c e ( or)3 (i).7son/weo tneET0 (on))3 (i)-2 (on))3 (r)3 (b).7.1 (e)4 oripge (required online orientation) before Fall semester begins.

#### Will tutoring be available?

Yes. Once you log into Blackboard, look for the Smarthinking link on the Tools menu. Smarthinking is free 24/7 tutoring. You can submit questions or schedule live sessions with a tutor. See below in the Success Center FAQ section.

#### How will I obtain my textbooks?

The Campus Store (Bookstore) will be practicing Social Distancing procedures for obtaining textbooks. Please see the Campus Store website for specific information. <u>Campus Store</u>

#### If I drop a class, will it affect my financial aid?

Yes. Please contact the Financial Aid Office before dropping a class.

#### Is it possible to speak with a Financial Aid Representative?

Yes. Email the Financial Aid Office to schedule a virtual meeting.

## Who is my Program Advisor?

Visit the Faculty and Staff Directory for contact information.

# When does Fall term start and can I still register?

Fall Semester begins August 24, 2020. Students may register via SMARTWEB. Please contact your Program Advisor for course recommendations prior to registration.

# Pay by Check or Money Order

Students may mail in check/money order payment to the following address:

Augusta Technical College Attn: Student Accounts 3200 Augusta Tech Drive Augusta, GA 30906

# Pay through a Tuition Installment Payment Plan Offered by Nelnet

Augusta Technical College offers an interest-free tuition installment payment plan through Nelnet Business Services that makes college more affordable by dividing your remaining balance into monthly payments. The Nelnet tuition installment payment plan offers the following benefits:

- A convenient way to make regular payments,
- Flexible payment options to meet individual needs,
- The ability to make changes throughout the school year, and
- Eliminated mailing and check writing costs.